

Minutes of the Health & Human Services (HHS) Committee
Thursday, October 9, 2014

Chair Yerke called the meeting to order at 8:30 a.m.

Committee Members Present:

Gilbert Yerke (Chair)
Jeremy Walz
Bill Zaborowski
Janel Brandtjen

Duane Paulson
Tom Schellinger
Christine Howard

Also Present:

Senior Financial Analyst Steve Trimborn
Legislative Policy Advisor Sarah Spaeth
HHS Deputy Director Laura Kleber
Economic Support Coordinator Debbie Berg
Senior Financial Analyst Clara Daniels
Human Services Supervisor Pat Mireles
ADRC Coordinator Mary Smith

Intake & Support Services Manager Jesus Mireles
Health & Human Services Director Antwayne Robertson
Adolescent & Family Services Supervisor Pete Slesar
Child & Family Services Manager Lisa Roberts
Aging and Disability Resource Centers (ADRC) Luann Page
Administrative Services Manager Randy Setzer
Programs & Projects Analyst Windy Jicha

Schedule Next Meeting Dates

- October 10, 2014

Approve Minutes of September 11, 2014

Motion: Paulson moved, Zaborowski second, to approve the minutes of September 11, 2014. Motion carried 7-0.

Future Agenda Items

- Hold future meetings at service providers' facilities (Yerke)
- Tour the Clearview Facility (Yerke)

Chair's Executive Committee Report of September 22 and October 6, 2014

Yerke reported that on September 22, the executive committee had a presentation of the department of health and human services building construction change order audit; updates on Waukesha County's revolving loan program and the annual Wisconsin Counties Association conference; and approved an ordinance and the capital plan resolution. On October 6, the committee approved 2015 operating budgets for the federated library system, non-departmental general fund and UW-Extension. The committee also set sale values on foreclosed properties.

Overview of the 2015 Operating Budget for the Department of Health & Human Services (HHS)

Robertson provided an overview of the 2015 HHS budget. The HHS budget is fiscally responsible, balanced and consistent with the county executive's and residents' visions and does not compromise services. Staff has done an excellent job managing complicated workloads with enthusiasm and a willingness to enhance skill sets. The department is continually challenged to find better and more efficient ways to do things. Robertson said he is excited to share the budget, initiatives and efforts of the HHS department.

Yerke said the 2015 HHS expenditure budget totals \$74,290,321, an increase of \$1,958,917 or 2.7% from the adopted 2014 budget. Budgeted revenues include \$231,147 of fund balance appropriations. Budgeted revenues total \$48,573,881, an increase of \$1,803,617 or 3.9% from the 2014 adopted budget. The tax

levy necessary to fund this functional area totals \$25,716,440, an increase of \$155,300 or 0.69% from the adopted 2014 budget. Tax levy for the HHS budget is about 25% of the total county tax levy.

Discuss and Consider 2015 Operating Budgets for the Following Divisions in the Department of Health & Human Services

Supervisor Brandtjen encouraged all presenters to continually look for efficiencies and ways to use technology to enhance services. She also commented that she did not like the budget book set-up which frequently listed financial summaries and highlights on different pages.

Intake & Support Services

Mireles reviewed the 2015 intake and shared services program budget including program description and highlights, strategic outcomes, activities, etc. Robertson confirmed Paulson's comments that the division is realigning services to better serve customers.

In response to Paulson's questions, Mireles explained that Kinship Care funding provides grant funded reimbursement to caregivers for care of their charges. People cycle in/out of the program as they age or needs change. Counties with higher needs may request the state "de-obligate" Kinship Care funds not used by other counties.

Berg presented the 2015 economic services administration and support program budget including program description, strategic outcomes, financial summary, program highlights, activities, etc.

Berg agreed with Paulson's comment that sunseting ten economic support specialist positions hired to assist with the Patient Protection Affordable Care Act (PPACA) will not achieve county savings because the positions are grant funded. In response to Yerke's question, Berg said some of these economic support specialists will be hired as permanent county employees to fill currently vacant economic support specialist position due to their level of knowledge. It generally takes six to 12 months to train for these positions.

In response to Brandtjen and Paulson's questions, Berg said Waukesha County acts as the lead agency for the Moraine Lakes Consortium, state funded fraud investigator and provided the funding history of this position. In 2013, the fraud investigator identified \$200,000 of overpayments and so far in 2014, \$314,380 has been recovered for Waukesha County. Robertson said a few years ago, Waukesha County was recognized for its fraud efforts. Paulson commented that the work of the fraud investigator keeps the county from being heavily penalized for errors. It is an economic and moral decision.

Motion: Paulson moved, Schellinger second, to approve the 2015 intake and support services operating budget. Motion carried 7-0.

Child & Family Services

Roberts presented the 2015 child and family services division's operating budget including program descriptions, objectives, program highlights and activities. This budget includes the following programs: in-home safety/out of home placement services, children with special needs unit (birth to three program) and children with long-term support needs (CLTS) third party administrator.

In response to Brandtjen's question, Roberts explained the many ways technology and lean government initiatives are used to maximize efforts and efficiencies. Brandtjen said staff needs do to everything possible to save money especially during tough economical times. Robertson said the department works

within its means and is always looking for efficiencies. Yerke said the department continually produces budgets that fit within the county executive's goals.

Roberts explained the county contracts with Lutheran Social Services to provide the Birth to Three Program. Paulson said this agency does amazing work and even holds fund raisers to enhance services. Roberts advised of other county services provided by Lutheran Social Services.

Roberts said the CLTS program budget is comprised of state and federal pass-through expenditures and revenues that need to be reflected in the budget. Paulson summarized that the county has no control over the funding.

Motion: Zaborowski moved, Paulson second, to approve the 2015 child and family services operating budget. Motion carried 7-0.

Adolescent & Family Services

Slesar presented the 2015 adolescent and family services and juvenile division budget including program descriptions, outcomes, objectives, activities, etc. This budget includes the juvenile center, and family services and juvenile services programs.

Brandtjen recommended adding an asterisk/footnote to future budgets indicating additional county resources were needed to handle the Slender Man case. Slesar said he would take the recommendation into consideration.

The committee discussed the program's fee structure and the division's record of keeping 98% of youth clients in their homes. Slesar said the county has been averaging one youth per year in corrections but that could change at any time and greatly escalate costs. The county is seeing an increased number of younger kids with more complex cases.

Slesar explained upcoming changes to the county's shelter care services which will be provided through a contract with Lad Lake, Inc.

Howard said it appears that the county is taking reactionary steps rather than investing in prevention. Slesar said the success of community services and programs is reflected in the decreased population of the juvenile center. The county and schools try to assess criminalgenic needs, perform targeted interventions and provide support before issues get out of control.

Motion: Paulson moved, Schellinger second, to approve the 2015 adolescent and family services program operating budget. Motion carried 6-1 (Brandtjen voted no).

Aging & Disabilities Resource Center (ADRC)

Page and Smith presented the 2015 ADRC operating budget including program descriptions and highlights, strategic outcomes, financial and position summaries, activities, etc. The ADRC division budget includes the following programs: adult protective services, transportation services, community services, nutrition and ADRC.

Yerke asked why have costs for legal fees increased? Setzer said the increase is related to an increase in the number of guardianships. Paulson said increased ADRC expenditures are most likely related to the increased number of people who have reached the age to qualify for the programs.

Brandtjen suggested the division consider using the Uber Car Service. The committee discussed the services provided by shared-fare taxi and RideLine and the price differentials. Yerke said the county needs to keep in mind how policy changes will affect the many shared-fare taxi services run exclusively by volunteers.

In response to Howard's question, Smith explained the various methods the county uses to recruit volunteers for ADRC programs.

Brandtjen said the cost of senior dining center meals is too high. The county should move the congregate meal programs to locations with kitchens or to hospitals that can provide meals more efficiently and for less cost. Brandtjen said there is a lot of room for this department to pursue and use technology. Page said the department is already investigating technologies.

Motion: Zaborowski moved, Walz second, to approve the 2015 ADRC operating budget. Motion carried 7-0.

Motion: Brandtjen moved, Walz second, to adjourn the meeting at 11:43 a.m. Motion carried 7-0.

Respectfully submitted,

Janel Brandtjen
Secretary